

Keeping you in the loop with the latest news & updates from Jetstar



[Information Centre](#) | [Travel Alerts](#) | [Live Chat](#) | [Contact Us](#) | [Login](#)

Dear Valued Agent,

  **Behind the scenes – trade airport famils!**

Claire Clark, our fabulous Retail Account Executive at JQ, recently had the pleasure of hosting a fantastic “Behind the Scenes” experience at Coolangatta Airport. She was joined by Kathryn, Sharon, Melanie, and Tamara from Travel Managers, along with Alexa and Emily from Flight Centre.

The group enjoyed an exclusive tour of the airport facilities, including a visit to the airline office and a close-up inspection of an A320 aircraft. It was an invaluable opportunity to witness the operation in action and dive deeper during a dedicated Q&A and training session.

A heartfelt thank you to David Jones and the amazing team at OOL for their warm

hospitality and support in making the day such a success. We're excited to bring more "Behind the Scenes" days to other ports soon—stay tuned!



### [Sunflower Support](#)

Jetstar (JQ) proudly supports the Hidden Disabilities Sunflower Scheme, helping travellers with non-visible disabilities signal that they may need extra assistance. By wearing a sunflower lanyard, passengers can access support like extra time at security or during boarding—without needing to explain their condition. The scheme is recognised at major Jetstar airports across Australia and New Zealand. For support, just speak to our friendly staff. Learn more or purchase a lanyard [here](#).

### **Peak Travel Period – School Holidays is upon us (again!)**

And planning head can assist in making it smoother. Here are a few quick pointers, and for more detailed information go to our [website](#).

#### Quick Checklist

- Check in online
- Weigh bags at home
- Pre-book parking or transfers

- Install Jetstar + airport apps
- Arrive early and stay chill


 **Travel Hack: Download local rideshare apps before your flight**

You might not have data on arrival, but with apps pre-installed, you can connect to airport Wi-Fi and book instantly. Not everywhere uses Uber—think Grab (SE Asia), Ola (India), Careem (Middle East), or DiDi (China). Plan ahead!

 **MaSTARclass - September**

Join us on 17 Sept (10:00am AEST / 12:00pm NZST) to explore Manage Booking/Post Booking tips and boost your Jetstar knowledge. Attend 3 of 5 sessions to enter our Trivia prize draw! [T&Cs apply](#).

Register now via the [Learning & Development page](#).

 **New Destinations Launch – Expanding Our Kiwi Coverage!**

Jetstar has unveiled its single-biggest expansion ever of its New Zealand and trans-Tasman network with the launch of two new routes - seasonal flights Brisbane to Queenstown and domestic flights Christchurch and Hamilton - and additional capacity on five existing routes, creating a total of more than 660,000 new seats a year. Plus, we've also launched Brisbane to Rarotonga, adding even more exciting travel options. There's so much happening at Jetstar—visit the [Jetstar Travel Agent Site](#) for the latest tools and updates!

Thanks for your continued support,

**The Jetstar Trade Team**

*Know an agent missing out on these updates? We recommend all AU/NZ agents subscribe to these Trademail updates - click [here](#) for the Trademail subscription form.*

[Privacy Policy](#) [Website terms of use](#) [Unsubscribe](#) [Contact us](#)



Jetstar Airways Pty Limited ABN 33 069 720 243

We acknowledge the Aboriginal and Torres Strait Islander Traditional Custodians of the land on which we work, live and fly. We pay respect to Elders past and present.