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Jetstar Travel Agent Monthly Update

Hello travel legends!

We've got exciting updates, new routes, training invites, and helpful tools to support you and your clients.

Fleet Upgrade News – 787 Dreamliner

Starting March 2026, we're refreshing our Boeing 787 Dreamliner fleet to offer more in-flight comfort, choice and supporting our growing international network. [More on fleet upgrades.](#)

New Destination Launch – Hobart to Newcastle Takes Off!

We're thrilled to announce our brand-new route open for sale from 8 October 2025: Hobart to Newcastle, another unique route for Jetstar! This exciting domestic connection opens more opportunities for your customers to explore the stunning Hunter region, beautiful beaches, and vibrant city life.

- Flights commence later this year – 2 December 2025*
- Bookings are open now!

*Flight schedule subject to change

Singapore Changi Terminal Change

From Wednesday 21 January 2026, Jetstar flights will arrive and depart from Terminal 2 (T2) at Changi Airport. Currently, Jetstar flights operate out of Terminal 4 (T4).

- A complimentary Skytrain operates between Terminals 1,2 and 3 with a shuttle bus providing connections to Terminal 4.
- The move to Terminal 2 will make it easier for your customers to connect to Qantas services which operate from Terminal 1 using the Skytrain.
- It will also be more convenient for your customers connecting to Jetstar from codeshare partner Indigo (6E) which operates from Terminal 2.
- Getting in and out of downtown Singapore will be easier too, with Changi Airport's MRT Station accessible on foot from Terminals 1, 2 and 3.

Please ensure that your customers allow plenty of time to connect between terminals with check-in and bag drop closing strictly 60 minutes before departure. For more information on the terminal change, please visit [Jetstar flights at Singapore Airport](#).

NEW Bundles continue to be trialed

Since mid-September we have been trailing some new bundles on Jetstar.com and the Agent Hub. You may have noticed:

- **The More Bundle** on some Perth routes
- **The Mini Bundle** on some east coast Australia routes started on 6 October

We will continue these tests for the coming weeks and share more details once we decide whether any new bundles will continue to be offered on a permanent basis and/or if there will be any broader rollout.

♥ **Supporting Your Clients' Needs**

Your clients' safety and comfort are our top priority - especially those who need specific assistance.

- Request assistance at booking
- Travelling within/from Australia or New Zealand? Download and bring our Customer Assistance Checklists (1 & 2)
- Travellers must meet our [Independent Traveller Requirements](#) or travel with a support person

[🔗 More on specific assistance](#)

🎓 **MaSTARclass – October**

Join us on 15 October at 10:00am AEST / 12:00pm NZST.

Learn more about the Specific Assistance we offer at Jetstar. Attend 3 of 5 sessions to enter our Trivia prize draw! [T&Cs apply](#).

[👉 Register now via the Learning & Development page](#)

There's always so much happening at Jetstar—visit the [Jetstar Travel Agent Site](#) for the latest tools and updates!

Thanks for your continued support,

The Jetstar Trade Team

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