



Hi Trade Partner,

We're writing to let you know that Jetstar will seasonally suspend flights between Perth and Singapore with the last service on Saturday 24 October 2026. Unfortunately, this means that your customer's upcoming Jetstar flight/s between Perth and Singapore, have been cancelled.

Customers booked to travel on Jetstar services between Perth and Singapore after Friday 24 October 2026 will be reaccommodated onto Qantas services. The Jetstar flights for those travel dates have been cancelled, and customers/travel agents will be advised of the new Qantas flight services available to them. The reissue of your new Qantas flights may differ by the channel you have booked (see below for more info). Affected customers who wish to cancel their flights can cancel for a full refund.

Bookings via GDS

The Jetstar segments have been cancelled and can be rebooked as Qantas segments. There will be a commercial policy released from Qantas with further instruction. Bookings on Hahn 169 ticket stock will need to be rebooked by the agent directly, and agents will need to contact Trade Support for further instruction.

Booked in Jetstar Agent Hub or API

The Jetstar segments have been cancelled, and Qantas flights will be rebooked in their place and agents will be notified within 5 days once this is completed. Once you have your new Qantas flight number(s) any changes on these flights can be made through the Qantas

contact centre. If your customer chooses to be refunded, contact Jetstar Trade Support to refund the original Jetstar booking. Should you or your agents have further questions about this, please reach out to your Jetstar representative.

Yours sincerely,

Jetstar Trade Support Team

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