

11 June 2024

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Newsroom

# Updated statement on support for Bonza customers and employees

Following today's update from Bonza's administrator, Jetstar and Qantas have extended their offer of free flights to affected customers.

We know this is also a difficult time for Bonza's employees and we've set up a dedicated page for them on our Jetstar careers site and are working with those who have contacted us about opportunities across the business.

More than 25,000 passengers have already been reaccommodated on Jetstar and Qantas services at no cost since Bonza stopped flying six weeks ago, with passengers provided seats on six overlapping routes or the closest alternative route.

Any remaining Bonza customers seeking support to arrange a replacement flight can contact the Jetstar or Qantas customer care teams. Customers have until 30 June 2024 to claim the offer and make a forward booking.

Bonza customers can contact Jetstar on LiveChat or 13 15 38 or Qantas on 13 13 13 to book their seat.

## Media contact



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Updated statement on support for Bonza customers and employees



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