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Newsroom

Customers benefiting from Jetstar’s new flight bundles

Jetstar has rolled out new flight bundles, providing customers with great choice, value, and convenience when they fly.

The new bundles are designed to better cater to a wide range of travellers – ranging from a basic bundle for those simply wanting a seat and a checked bag, to more flexible bundles which include a range of products and options.

The changes have been made in response to customer feedback and analysis of travel trends.

In further good news for customers, three of the new Jetstar bundles (Flex, Flex Plus and Business Max) will now enable Qantas Business Rewards members to earn Qantas Points , providing even more value for business travelers.

Jetstar’s Executive Manager, Customer, Jenn Armor said the new bundles have been specifically tailored to Jetstar customers.

“Whether you’re off on a family holiday, or flying solo on a day trip for work, our new and improved bundles have been designed based on our customers’ feedback and our analysis of travel trends.

“We know that some travellers prefer to travel light, with just an added seat and bag, and our new Starter Plus Bundle caters for exactly that.

“And for travellers looking for more comfort and flexibility, our Flex Plus is a one stop shop, with upfront seating, a meal, checked bags, same day flight changes at no extra charge and the option to cancel the booking for a credit voucher.

“We look forward to hearing feedback from our customers on the refreshed bundles, as we continue to roll out improvements for customers right across our business and operation.”

Unlock more Qantas Points with Jetstar

Business travellers can unlock more value through Jetstar’s partnership with Qantas Business Rewards.

Qantas Business Rewards members have even more opportunities to earn Qantas Points when flying on eligible Jetstar and Qantas flights on a combined network of over 100 destinations around the world. Three of the new Jetstar bundles (Flex, Flex Plus and Business Max) will now enable Qantas Business Rewards members to earn Qantas Points for their business, in addition to the points and Status Credits earned as a Frequent Flyer.

Jetstar’s new bundles and inclusions

(NEW) Starter Plus Bundle:

- This is Jetstar’s entry-level bundle, and it is ideal for leisure travelers looking for a great travel deal, bundled up.
- Includes 7kg carry-on, 20kg checked baggage, standard seat selection (subject to availability), and a meal.
- Change fee applies and fare difference may apply for date, time, and name changes*.
- Qantas Points can be earned by Frequent Flyers on NZ domestic flights only.

(NEW) Flex Bundle:

- Meal included on international flights and domestic flights in New Zealand.
- 7kg carry-on limit, with the option to purchase an additional 7kg for 14kg (max 2 items, one large item up to 10kg, and one smaller item to fit under the seat).
- Standard or upfront seating included (subject to availability).
- Qantas Points can be earned by Frequent Flyers, or JAL Mileage or Emirates Skywards on select flights.
- Qantas Business Rewards members can now earn Qantas Points on Jetstar Airways (JQ) domestic Australia flights and flights to/from Australia.
- Same day flight changes (subject to availability)
- No Change Fee for date, time, and name changes (fare difference may apply).
- Cancel for a credit voucher.

(NEW) Flex Plus Bundle:

- A combination of Starter Plus and Flex.
- The ultimate travel companion with Qantas Points, flexibility, 7kg carry-on allowance, 20kg checked baggage, standard seat, upfront or extra legroom seating (subject to availability), and a meal (two meals on long haul international). Qantas Business Rewards members can now earn Qantas Points on Jetstar Airways (JQ) domestic Australia flights and flights to/from Australia.
- Same day flight changes (subject to availability).
- No Change Fee for date, time, name, and origin/destination changes (fare difference may apply).
- Cancel for a credit voucher.

Business Max Bundle:

- Same excellent inclusions with the addition that Qantas Business Rewards members can now earn Qantas Points for their business on eligible Jetstar flights.

Sales Channels

Jetstar’s bundles are available for purchase through qantasbusinessrewards.com and Jetstar’s travel agent partners

*Customers may be entitled to a refund or alternative flight under the Australian Consumer Law or Conditions of Carriage, in which case no fees apply.

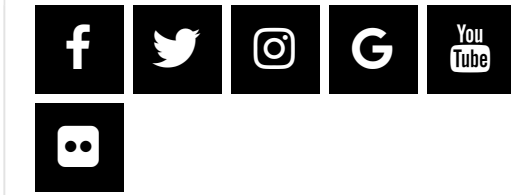
For more information about each of the new Jetstar bundles, please visit jetstar.com

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Customers benefiting from Jetstar’s new flight bundles



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About Jetstar Group

Jetstar first took to the skies in 2004 and has since flown more than 350 million customers across an extensive international and domestic network. The Jetstar Group is made up of Jetstar Airways (subsidiary of the Qantas Group) in Australia and New Zealand, Jetstar Asia in Singapore, and Jetstar Japan in Japan. A leading low-fares airline, Jetstar is committed to offering everyday low fares to enable more people to fly to more places, more often. As one of Asia Pacific’s fastest-growing airline brands, Jetstar was voted Best Low-Cost Airline in Asia Pacific in 2021 and was recognized for its excellent flight safety records and services when listed on the “2022 World’s Top 10 LCC” released by Airline Ratings.



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