

Singapore, 17 April 2023

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Newsroom

Jetstar Asia to return to China

Singapore: Jetstar Asia will resume services between Singapore and Haikou on 29 April 2023, following a three-year suspension as a result of the pandemic, just in time for the Golden Week Labour Day long weekend.

The Singapore-based low-cost airline is expecting to fly more than 70,000 customers each year between the two popular destinations, operating four weekly return services* to meet the pent-up demand for travellers wanting to return to the port city and capital of China's island province of Hainan.

To celebrate the restart of services to China, Jetstar Asia has launched special one-way fares from Singapore to Haikou from just SGD128, available on jetstar.com from today until 24 April.

Jetstar Asia's Regional General Manager for Southeast Asia and Greater China, Xu Haibing said Jetstar Asia was very excited about its long-awaited return to China.

"Haikou was the very first Chinese city Jetstar Asia flew to in 2009 and as the first international airline to provide low-cost travel to customers in China, we have a long-standing relationship with the city of Haikou, Mr. Xu said.

"Nearly 15 years later, Haikou remains an important port for Jetstar Asia and a popular destination for our customers, including the many Singaporeans with Hainanese heritage.

"And for our customers from China, they will not only enjoy direct flights to Singapore, the 'Garden City' but seamless connectivity to our expanding network of incredible Southeast Asian countries including Kuala Lumpur, Bangkok, Jakarta, Denpasar and Surabaya.

"By re-establishing this route, combined with our great value fares, we look forward to helping reconnect families and friends, as well as supporting the recovery of the tourism industry."

Jetstar Asia's Chief Executive Officer, Barathan Pasupathi said today was another important milestone as the airline ramps up its operation.

"Last month we relocated our operations to Terminal 4 at Changi International Airport to help support our plans for future growth while ensuring our customers continue to enjoy a fantastic customer experience in our new home at the global hub," Mr. Barathan said.

"We're delighted that less than a month later, we can announce the restart of our services to Haikou.

"China remains a critical market and as we continue to expand our network and our fleet, we look forward to offering our customers more fantastic low fares to more incredible leisure destinations."

Lim Ching Kiat, Executive Vice President of Air Hub & Cargo Development at Changi Airport Group welcomes the boost of more flights between China and Singapore.

"The restoration of Jetstar's Singapore-Haikou service will provide more options for travellers between China and Singapore.

"In recent months, airlines are progressively resuming flights to and from China.

"The recovery of Singapore-China flight frequency is currently at around 40 percent of pre-Covid-19 levels, and we look forward to welcoming more Chinese tourists to Singapore this year."

The new Jetstar Asia (3K) services will operate on Wednesday, Friday, Saturday and Sunday, departing Singapore at 7:25am and arriving at Haikou at 11:05am. From Haikou, the Jetstar Asia service will depart at 12:00pm and arrive in Singapore at 3:30pm.

Before the pandemic, Jetstar operated more than 80 weekly services to six destinations in Greater China including Haikou, Shantou, Sanya, Xuzhou, Guiyang and Taipei.

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