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Melbourne, 08 April 2022

Jetstar and IndiGo announce virtual interline partnership

The Jetstar Group and IndiGo have today confirmed a new Low-Cost Carrier (LCC) interline partnership that will enable Jetstar customers to book connections and flights on IndiGo services through its Jetstar Connect platform.

Launching at the end of April, the virtual interline partnership between the two LCCs is made possible by technology company and flight search engine, Dohop.

The integrated booking engine allows customers to select flights and purchase both bundled and unbundled ancillary products, with customers connecting between international flights provided with seamless passenger and baggage transfer.

Jetstar’s Chief Customer and Commercial Officer, Alan McIntyre, welcomed the partnership and said as the world reopens it was great to offer Jetstar customers in Asia and Australia opportunities to travel to exciting new destinations in India through its partnership with IndiGo.

“The ability to partner with other LCCs through Dohop has opened-up a new world of possibilities, helping customers enjoy more seamless connectivity throughout the region,” Mr. McIntyre said.

“This new partnership enables Jetstar to offer our customers more destinations, more frequency and better connectivity, by combining our expanding network with IndiGo’s, all at the click of a button, fulfilling our vision to make more travel affordable.

“Jetstar Connect on jetstar.com provides more options for customers to access Jetstar’s great value fares and an expanded number of low-cost connections.

“This partnership opens up new services to Jetstar customers to incredible destinations such as Bengaluru, Mumbai and New Delhi through Jetstar’s hub in Singapore.”

William Boulter, Chief Commercial Officer, IndiGo, said, they were pleased to announce the partnership with Jetstar.

“This strategic agreement will enable both airlines to tap into the rising demand for international travel, especially during this summer holiday season,” Mr. Boulter said.

“The partnership will enable customers to book interline flights between the two leading carriers and enjoy access to a wide variety of destinations across Asia Pacific. This partnership will help us expand our international connectivity to yet another continent through Jetstar’s network.

“We look forward to having Jetstar’s customers on our lean clean flying machine, as we extend to them our on-time, affordable, courteous and hassle-free travel experience.”

Mr. Lim Ching Kiat, Changi Airport Group’s Managing Director for Air Hub Development said India was a key market for Changi Airport.

“In 2019, Singapore attracted over 1.4 million visitors from India to Singapore and with the relaxation of border policies, India has ranked among the top three countries at Changi in recent months,” Mr. Lim Ching Kiat said.

“Jetstar and Indigo are strategic partners of Changi Airport Group, and we welcome this new interline partnership as it will offer travellers more flight options at Changi Airport.”

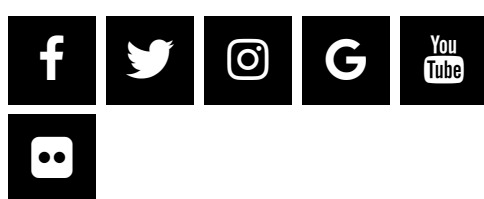
This is the second virtual interline partnership for the Jetstar Group, following the Jetstar Group’s interline with Tiger Taiwan in December 2019. Text goes here.

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About Jetstar Group

Jetstar first took to the skies in 2004 and has since flown more than 350 million customers across an extensive international and domestic network. The Jetstar Group is made up of Jetstar Airways (subsidiary of the Qantas Group) in Australia and New Zealand, Jetstar Asia in Singapore, and Jetstar Japan in Japan. A leading low-fares airline, Jetstar is committed to offering everyday low fares to enable more people to fly to more places, more often. As one of Asia Pacific’s fastest-growing airline brands, Jetstar was voted Best Low-Cost Airline in Asia Pacific in 2021 and was recognized for its excellent flight safety records and services when listed on the "2022 World's Top 10 LCC" released by Airline Ratings.

