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Newsroom

Jetstar Asia ranked most punctual airline in Singapore and eighth most punctual airline in the world

Jetstar Asia has retained its position as the most punctual airline – of both full-service carriers and LCCs – in Singapore for three years running while also retaining its position as the second most punctual low fares carrier in Asia Pacific.

Airline data consultant [OAG's annual Punctuality League](#) also ranked Jetstar Asia as the eighth most on time airline in the world, up four places from last year.

Jetstar Asia CEO Bara Pasupathi said punctuality was a key focus and one of the reasons why travellers choose to fly with the airline.

“As we enter our 15th year of flying in Singapore, we are proud to continue to deliver on our promise to get our customers where they need to be, safely and on time,” Mr Pasupathi said.

“Our team is focused on ensuring we consistently deliver an excellent customer experience and on time performance is a key measure of that success.”

OAG's rankings are based on 57.7 million flight records, using full-year data from 2019 for the world's largest airlines and airports. Being 'on time' is defined as flights arriving and departing within 15 minutes of their scheduled times.

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