

Melbourne, 30 March 2017

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Newsroom

# Queensland Flight Update - Qantas Group

Weather conditions in Queensland have made travel challenging this week and continue to impact Qantas Group flights.

We are continuing to monitor the conditions across the region to determine when we can resume regular services to the airports which were impacted by Tropical Cyclone Debbie.

Qantas and Jetstar are operating relief flights from Hamilton Island this afternoon to assist in bringing travellers back to mainland Australia.

Severe weather conditions are also impacting Qantas and Jetstar customers travelling through Brisbane and the Gold Coast. There may be some delays and we thank travellers for their patience.

Our teams are working hard to minimise disruptions with safety always our number one priority.

Customers can visit [qantas.com](http://qantas.com) or [jetstar.com](http://jetstar.com) for updates on services and can contact us directly to discuss the options available to them.

## Background

Fare waivers are in place for customers affected by the cyclone earlier this week and severe weather conditions around Brisbane and the Gold Coast.

Qantas and Jetstar services to Townsville, Mackay, Hamilton Island, Moranbah, Whitsunday Coast (Proserpine) were all been impacted this week. Some relief flights have already departed Hamilton Island and we are working hard to get as many passengers on their way as soon as possible.

Brisbane and Gold Coast Airports remain open. Qantas flights to Hervey Bay and Bundaberg have been cancelled today.

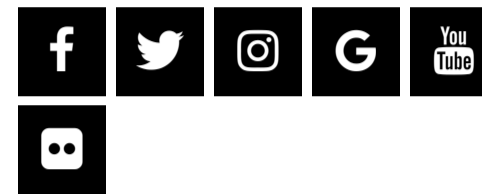
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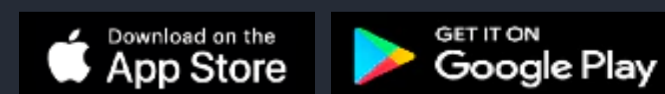


## About Jetstar

About Jetstar Group

Jetstar first took to the skies in 2004 and has since flown more than 350 million customers across an extensive international and domestic network. The Jetstar Group is made up of Jetstar Airways (subsidiary of the Qantas Group) in Australia and New Zealand, Jetstar Asia in Singapore, and Jetstar Japan in Japan. A leading low-fares airline, Jetstar is committed to offering everyday low fares to enable more people to fly to more places, more often. As one of Asia Pacific's fastest-growing airline brands, Jetstar was voted Best Low-Cost Airline in Asia Pacific in 2021 and was recognized for its excellent flight safety records and services when listed on the "2022 World's Top 10 LCC" released by Airline Ratings.

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