

Melbourne, 19 February 2015

Share Post

Newsroom

# Tropical Cyclone Marcia

Weather conditions associated with Tropical Cyclone Marcia are likely to disrupt travel arrangements for a number of Jetstar customers travelling to/from Brisbane, Gold Coast (Coolangatta), Sunshine Coast (Maroochydore), Mackay and Hamilton Island.

All passengers on cancelled flights will be notified by Jetstar or their Travel Agent directly and provided with options to fly on alternative services.

Options are available to Jetstar customers holding a valid ticket issued on/before 19 February for travel on 20 or 21 February 2015 who are affected by Tropical Cyclone Marcia.

Please contact Jetstar within seven (7) days of your original flight date to either:

- Rebook your travel on an alternative flight between the same destinations on your original booking departing within seven (7) days of the intended travel date free of charge.
- Rebook your travel on an alternative flight between the same destinations on your original booking departing after seven (7) days of the intended travel date and we will waive the change fee and you will pay the fare difference.
- Request a refund in Jetstar travel vouchers to the value of the fare purchased on the original affected flight. Travel vouchers are valid for six months.

We are closely monitoring the weather conditions and will provide further updates on the impact to flights. For the latest flight status information please refer to the Flight Status page on Jetstar.com.

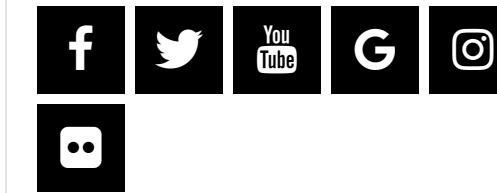
To discuss your booking, please contact our Customer Care team by calling 13 15 38.

## Share this release

Tropical Cyclone Marcia



## Social media



## Latest news

07 Apr 2026 - [Jetstar's 787 Dreamliner has had a glow up and is ready to takeoff further](#)



### About Jetstar

#### About Jetstar Group

Jetstar first took to the skies in 2004 and has since flown more than 350 million customers across an extensive international and domestic network. The Jetstar Group is made up of Jetstar Airways (subsidiary of the Qantas Group) in Australia and New Zealand, Jetstar Asia in Singapore, and Jetstar Japan in Japan. A leading low-fares airline, Jetstar is committed to offering everyday low fares to enable more people to fly to more places, more often. As one of Asia Pacific's fastest-growing airline brands, Jetstar was voted Best Low-Cost Airline in Asia Pacific in 2021 and was recognized for its excellent flight safety records and services when listed on the "2022 World's Top 10 LCC" released by Airline Ratings.



[Price Beat Guarantee](#)

[Terms and Conditions](#)

[Domestic Flights](#)

[Travel agents](#)

[Inspiration](#)

[Customer Guarantee](#)

[Privacy policy](#)

[Business Hub login](#)

[Advertise with us](#)

[Specific assistance](#)

[About us](#)

[Terms of use](#)

[International Flights](#)

[Careers](#)

### Get the Jetstar app



### Follow us

