

Melbourne, 12 November 2015

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Jetstar's ash cloud incident response



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How we're working to get customers home from Bali

Jetstar Airways Chief Pilot Georgina Sutton and Incident Response Chair Mark Dal Pra explain why volcanic ash makes flying unsafe and how we're working to get customers home from Bali.

About Jetstar

About Jetstar Group

Jetstar first took to the skies in 2004 and has since flown more than 350 million customers across an extensive international and domestic network. The Jetstar Group is made up of Jetstar Airways (subsidiary of the Qantas Group) in Australia and New Zealand, Jetstar Asia in Singapore, and Jetstar Japan in Japan. A leading low-fares airline, Jetstar is committed to offering everyday low fares to enable more people to fly to more places, more often. As one of Asia Pacific's fastest-growing airline brands, Jetstar was voted Best Low-Cost Airline in Asia Pacific in 2021 and was recognized for its excellent flight safety records and services when listed on the "2022 World's Top 10 LCC" released by Airline Ratings.

Contact

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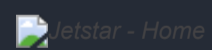


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