

Melbourne, 10 August 2015

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Newsroom

# Jetstar update on Bali flying - Monday 10 August 2015

## Comments

*Jetstar update for Monday evening 10 August 2015*

- All scheduled Jetstar flights between Australia and Bali are expected to operate as normal tonight and tomorrow (Tuesday 11 August) with favourable winds pushing the volcanic ash cloud away from Denpasar Airport.
- To help return customers home to Australia, we have added six [additional flights](#) from Bali tomorrow on top of our existing scheduled flights.
- Subject to favourable conditions continuing, we plan to operate up to 30 additional flights in and out of Bali by Friday.
- We have made some changes to our network to free up aircraft to add the extra services and we thank our customers for their patience as we work to get them moving as soon as possible.
- We will continue to assess conditions with information from the Volcanic Ash Advisory Centre (VAAC), and will provide further updates as required.
- At this stage, we are advising customers planning to travel to or from Bali to closely monitor their flight status on [Jetstar.com](#).

## Background

- Please see Jetstar's [Travel Alerts page](#) for the latest information on flight disruptions caused by volcanic ash from the eruption of Mount Raung in Indonesia, along with details of additional flights.

## Alternative travel options for customers

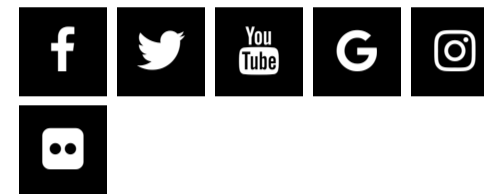
- Jetstar is offering customers with bookings to Bali the option to change their holiday destination to any destination on its network. Jetstar will waive flight change fees for any customers with a valid booking to Bali between 8 July and 28 August, who wish to change their holiday destination. Fare differences may apply.

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