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Newsroom

# Jetstar Asia celebrates 2.5 million passengers between Kuala Lumpur and Singapore



Jetstar Asia today celebrates its two and a half millionth passenger on the Singapore and Kuala Lumpur route, one of the busiest on the airline’s network. The milestone coincides with Jetstar Asia’s move of its operations to the klia2 terminal in Kuala Lumpur today.

After having launched with one daily service in 2008, Jetstar Asia now operates up to 30 weekly services and continues to enhance the travel experience for thousands of passengers who fly between Singapore and the Malaysian capital each year.

Jetstar Asia CEO Bara Pasupathi, in Kuala Lumpur to mark the celebration, said that demand for the route has continued to grow due to the strong business and cultural ties between the two countries.

“Singapore travellers love visiting Kuala Lumpur, and our commitment to low fares have made more frequent trips for business meetings as well as great food and shopping more affordable,” said Mr Pasupathi.

“The recent opening of Southeast Asia’s largest factory outlet malls less than two kilometres from the klia2 terminals will serve as new attractions for shopping-savvy Singaporean travellers to visit Kuala Lumpur more often”.

The malls are part of the KLIA Aeropolis, also known as Malaysia Airports’ airport city master plan.

Dato’ Azmi Murad, Senior General Manager of Operation Services, Malaysia Airports said that airports are no longer just transit points but a destination in their own right.

“The terminal’s conceptualisation acknowledges the changing face of the travel industry. Klia2 is a shopping destination with a total of 225 retail and FB outlets available throughout the terminal and nearly 200 retail and F&B outlets at gateway@klia2, a shopping annexe to the terminal which aims to cater not only to travellers but to the surrounding community as well,” said Mr Dato’ Azmi.

“We are delighted to welcome Jetstar Asia to the klia2 terminal today. They are joining an increasing number of airlines that recognise klia2 as an exciting, vibrant and convenient terminal especially in terms of its seamless connectivity and world-class facilities,” said Mr Dato’ Azmi.

There are no changes to Jetstar Asia’s schedule and check-in facilities and timings as a result of the move to klia2 and customers can continue to use the enhanced web check-in service, straight-to-gate in Kuala Lumpur.

“The move to klia2, a purpose-built LCC terminal, is an exciting development for Jetstar Asia as our investment in self-service options like straight-to-gate will follow our customers to the new terminal,” said Mr Pasupathi.

“Since we introduced the service a year ago, the response has been positively overwhelming with more than 65,000 passengers in Kuala Lumpur using the service,” he added.

Last year, Jetstar Asia was awarded the KL Mayor’s Tourism Award in 2014 for delivering outstanding products and services that enhance the tourism experience in Kuala Lumpur, as well as the ability to deliver consistent and large number of tourists travelling to the capital to spend their holidays.

Jetstar Asia serves the Singapore – Kuala Lumpur route with its fleet of A320 aircraft.

[More information is available at Jetstar.com.](#)

### Note to Editor:

Mr Chan Kim Wah, a Malaysian national who works in Singapore has won himself a RM1000 flight voucher for being the 2.5 millionth passenger to travel between Singapore and Kuala Lumpur.

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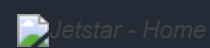
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#### About Jetstar Group

Jetstar first took to the skies in 2004 and has since flown more than 350 million customers across an extensive international and domestic network. The Jetstar Group is made up of Jetstar Airways (subsidiary of the Qantas Group) in Australia and New Zealand, Jetstar Asia in Singapore, and Jetstar Japan in Japan. A leading low-fares airline, Jetstar is committed to offering everyday low fares to enable more people to fly to more places, more often. As one of Asia Pacific’s fastest-growing airline brands, Jetstar was voted Best Low-Cost Airline in Asia Pacific in 2021 and was recognized for its excellent flight safety records and services when listed on the “2022 World’s Top 10 LCC” released by Airline Ratings.



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