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Newsroom

Jetstar scoops best low fares carrier in Airline Rating awards

The Jetstar Group has been named the best LCC in the Asia Pacific following a survey of all international airlines across the globe.

AirlineRatings.com awarded Jetstar the nomination in recognition of the airline’s successful decade of growth as well as for its commitment to innovation and safety.

Jetstar Group CEO Jayne Hrdlicka said the carrier’s success was the result of the hard work, determination and passion of more than 7000 team members who support the airline’s operations across the Asia Pacific region.

“This award comes as we approach our 10th anniversary of flying,” Ms Hrdlicka said.

“A decade ago we started flying a small fleet of Boeing 717s up and down the east coast of Australia. Today Jetstar operates more than 4000 weekly flights across Asia.

“Our passengers enjoy a wide network of destinations and can experience the same level of customer service, affordability and hassle free journey no matter where they fly.”

In the 2013 financial year, the Jetstar Group carried more than 23 million passengers and grew the number of aircraft in the fleet to 117.

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We are very proud to be recognised as the best low fares carrier in the region.

Jayne Hrdlicka, Jetstar Group Chief Executive Officer

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“We are very proud to be recognised as the best low fares carrier in the region and this award demonstrates Jetstar’s commitment to deliver great value to its customers with the best low fares travel experience available,” Ms Hrdlicka said.

“Innovation is at the heart of what we do. Jetstar pioneered long distance low fares travel and exported its successful LCC model into Singapore, New Zealand, Vietnam and Japan.

“Jetstar is the first LCC 787 operator in the region and the game changing aircraft sets a new standard for fun and comfort on low fares long distance services.

“The introduction of the fuel efficient Dreamliner also enables us to maintain our cost position and invest in new routes and aircraft to create more travel opportunities for our customers throughout the region.

“This award is a welcome start to the 10th anniversary of Jetstar first taking to the skies and recognises the dedication and commitment of every Jetstar team member to make it possible for more people to fly and to fly to more places than ever before.”

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