

Singapore, 22 May 2013

Jetstar opens Travel Shop in Surabaya

- New Jetstar shop located in West Surabaya's largest shopping mall
- More retail outlets in Indonesia to support greater access to Jetstar fares
- Locals to celebrate with Surabaya to Singapore fares from IDR99, 000

The Jetstar Group is continuing its push for greater accessibility of its low fares with the opening of Indonesia's second Jetstar Travel Shop in Surabaya, the main trading port in East Java.

Located in Supermal Parkuwon Indah, the largest shopping mall in West Surabaya, the new Jetstar Travel Shop will offer 3.1 million people convenient access to Jetstar's low fares, as well as a growing number of travel products including hotels and travel insurance in the coming months.

Travel consultants at the Travel Shop will be able to help customers with their travel needs including information on flights, destinations, flight connections, flight meals, baggage allowance and allocation of seats.

Jetstar Asia CEO Barathan Pasupathi said through the Jetstar Travel Shop, customers also have the ability to transact in cash using Indonesian Rupiah thereby catering to the needs of Indonesian customers.

"The Jetstar Travel Shop in Surabaya is another customer initiative that we believe will help our customers to have even easier access to our everyday low fares," Mr Pasupathi said.

"We plan to set up more travel shops in other sites in Indonesia within the next 12 months."

The Jetstar Group currently operates 114 weekly flights between Indonesian ports Jakarta, Denpasar, Medan and Surabaya and international destinations including Singapore, Perth, Sydney and Melbourne.

Jetstar Asia operates six weekly flights between Surabaya and Singapore.

The Jetstar Travel Shop is operated by ABC Vacations and will open between 10.00am and 9.30pm, seven days a week.

The first Jetstar Travel Shop is located in Kelapa Gading in Jakarta and opened in October 2012.

Photos of The Jetstar Shop in Surabaya are available on Flickr.

SALE INFORMATION

Jetstar is celebrating the opening of the Travel Shop in Surabaya with a special one way Economy Starter fare from Surabaya to Singapore for IDR99,000 or USD10. This sale ends 22 May 2013 at 9.30pm Surabaya time, unless sold out prior. This is for a selected travel period only and more information can be found at the Jetstar Travel Shop.

Between 23 and 27 May from 10am to 9.30 pm Surabaya time, sale fares are also available for the following sectors, unless sold out prior:

- Surabaya to Singapore for IDR299,000 (USD30)
- Surabaya to Hong Kong via Singapore for IDR 1,456,000 (USD148)
- Surabaya to Beijing via Singapore for 2,158,000 (USD221)
- Surabaya to Manila via Singapore for IDR 1,393,000 (USD137)
- Surabaya to Hangzhou via Singapore for IDR 2,020,000 (USD206)
- Surabaya to Bangkok via Singapore for IDR 1,205,000 (USD122)

All sale fares listed herein are one way Economy Starter fares with carry-on baggage only. For an additional USD12 to USD52, per passenger, you can choose between 15kg to 40kg checked baggage. Seats are subject to availability and may not be available on all flights or days. All sale fares are only available at the Jetstar Travel Shop in Surabaya. Terms and conditions apply.

About Jetstar

About Jetstar Group

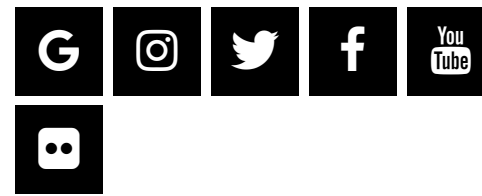
Jetstar first took to the skies in 2004 and has since flown more than 350 million customers across an extensive international and domestic network. The Jetstar Group is made up of Jetstar Airways (subsidiary of the Qantas Group) in Australia and New Zealand, Jetstar Asia in Singapore, and Jetstar Japan in Japan. A leading low-fares airline, Jetstar is committed to offering everyday low fares to enable more people to fly to more places, more often. As one of Asia Pacific's fastest-growing airline brands, Jetstar was voted Best Low-Cost Airline in Asia Pacific in 2021 and was recognized for its excellent flight safety records and services when listed on the "2022 World's Top 10 LCC" released by Airline Ratings.

Share this release

Jetstar opens Travel Shop in Surabaya



Social media



Latest news

08 Dec 2025 - [Jetstar to launch Australia's only low-cost direct flights to Sri Lanka, with fares from just \\$315*](#)



Get the Jetstar app



Follow us

