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Newsroom

Jetstar connections on offer to Air Asia X passengers

Passengers booked on Jetstar New Zealand domestic services to Christchurch to connect with Air Asia X to Kuala Lumpur can change their flights following Air Asia X's withdrawal from the route.

Jetstar passengers connecting to Air Asia X flights in Christchurch will be able to apply for the credit of their Jetstar booking to a new trans-Tasman Jetstar service to connect with Air Asia X flights from Melbourne, Sydney and the Gold Coast to Kuala Lumpur.

Passengers will need to verify connecting travel on Air Asia X and pay a standard call centre fee per passenger per segment and any associated fare difference.

This offer will be open to all affected Air Asia X passengers until Monday March 26 and changes can be made by calling the Jetstar Customer Contact Centre on 0800 800 995.

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About Jetstar

About Jetstar Group

Jetstar first took to the skies in 2004 and has since flown more than 350 million customers across an extensive international and domestic network. The Jetstar Group is made up of Jetstar Airways (subsidiary of the Qantas Group) in Australia and New Zealand, Jetstar Asia in Singapore, and Jetstar Japan in Japan. A leading low-fares airline, Jetstar is committed to offering everyday low fares to enable more people to fly to more places, more often. As one of Asia Pacific's fastest-growing airline brands, Jetstar was voted Best Low-Cost Airline in Asia Pacific in 2021 and was recognized for its excellent flight safety records and services when listed on the "2022 World's Top 10 LCC" released by Airline Ratings.

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