

Melbourne, 20 February 2012

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Newsroom

Jetstar adds Phuket flight to bring Air Australia passengers home

Jetstar has scheduled an additional ad-hoc service from Phuket on Sunday, 19 February to assist stranded passengers affected by the grounding of Air Australia.

The ad hoc services will be operated by an A320 aircraft with up to 180 seats and will fly from Phuket to Darwin (via Singapore) with onward connections to Jetstar’s domestic network.

On Sunday 19 February, flight 3K 2536 will depart Phuket at 1045 and arrive in Singapore at 1330.

On the same day, flight JQ 7002 will leave Singapore at 2200 and arrive in Darwin at 0430 on Monday 20 February.*

Onward domestic connections from Darwin will be on scheduled Jetstar services.

Passengers wanting to take advantage of these flights can book directly at the Jetstar Service Desk at Phuket International Airport or by alternatively calling the Jetstar customer contact centre on 131 538.

Passengers will need to show evidence of their Air Australia itinerary at the Airport to match the value of the Air Australia ticket.

In addition to this ad hoc service, Jetstar is assisting affected Air Australia customers on its existing scheduled services.

*Flight times are in local time

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About Jetstar

About Jetstar Group

Jetstar first took to the skies in 2004 and has since flown more than 350 million customers across an extensive international and domestic network. The Jetstar Group is made up of Jetstar Airways (subsidiary of the Qantas Group) in Australia and New Zealand, Jetstar Asia in Singapore, and Jetstar Japan in Japan. A leading low-fares airline, Jetstar is committed to offering everyday low fares to enable more people to fly to more places, more often. As one of Asia Pacific’s fastest-growing airline brands, Jetstar was voted Best Low-Cost Airline in Asia Pacific in 2021 and was recognized for its excellent flight safety records and services when listed on the "2022 World's Top 10 LCC" released by Airline Ratings.

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