

Melbourne, 01 February 2011

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Newsroom

# Update on Jetstar’s Far North Queensland services (Cyclone Yasi) 1700

Jetstar wishes to provide an update on its low fare services to and from five of its Queensland markets (Cairns, Hamilton Island, Whitsunday Coast (Proserpine), Townsville and Mackay) due to the predicted impact on its operations from Cyclone Yasi.

Jetstar Australia and New Zealand CEO David Hall said the airline had put in place numerous additional services today out of Far North Queensland to assist customers, Jetstar staff and others seeking to depart the region.

Mr Hall said in addition to scheduled services for the five affected ports, Jetstar will operate a total of 7 additional A320 services (two from Hamilton Island and five from Cairns), offering more than 1200 additional seats to its current operations for people seeking to leave the region.

“We are working closely with the Queensland Government and our airport and tourism partners to do everything we can to assist our customers, our team and others in the affected locations,” Mr Hall said.

“We have added these additional flight services in order to assist as many people as we can exiting Hamilton Island and greater Cairns ahead of the full force of Cyclone Yasi.”

In addition, Jetstar continues flexible arrangements for customers travelling on domestic or international flights to or from the below locations up until Sunday 6 February 2011, including refunds or change to travel dates for no fee:

- Hamilton Island
- Mackay
- Whitsunday Coast (Proserpine)
- Townsville
- Cairns

Travel must be taken prior to **5 April 2011**.

The airline is continuing to closely monitor the situation and [Jetstar.com](#) will be regularly updated.

“As always, safety and care for our customers and our team are our top priorities during these events,” Mr Hall said.

“We continue to monitor developments closely in order to determine any further ways we can assist.”

## About Jetstar

### About Jetstar Group

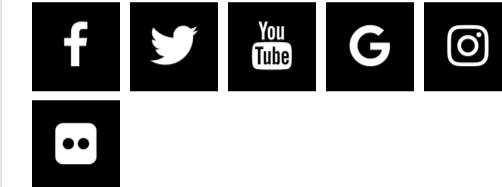
Jetstar first took to the skies in 2004 and has since flown more than 350 million customers across an extensive international and domestic network. The Jetstar Group is made up of Jetstar Airways (subsidiary of the Qantas Group) in Australia and New Zealand, Jetstar Asia in Singapore, and Jetstar Japan in Japan. A leading low-fares airline, Jetstar is committed to offering everyday low fares to enable more people to fly to more places, more often. As one of Asia Pacific’s fastest-growing airline brands, Jetstar was voted Best Low-Cost Airline in Asia Pacific in 2021 and was recognized for its excellent flight safety records and services when listed on the "2022 World's Top 10 LCC" released by Airline Ratings.

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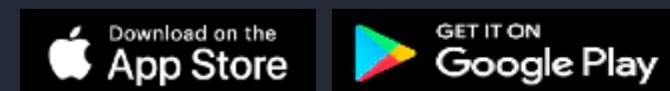


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