

Melbourne, 16 February 2011

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Newsroom

# Update on Jetstar Darwin services 1600

Jetstar wishes to provide an update on its domestic and international services to and from Darwin as a result of Tropical Cyclone Carlos and current closure of Darwin International Airport.

Jetstar is pleased to advise that additional ad hoc services have been organised to ferry customers affected by cancellations in Asia to alternate ports in Australia.

Additional flights have been approved for Ho Chi Minh City - Melbourne (departing at 1500) and Denpasar - Sydney (departing at 2200) today (Wednesday 16 February).

As per Jetstar’s previous update, the airline has cancelled scheduled services to and from Darwin up until 0800 AEDT tomorrow morning (Thursday 17 February).

Jetstar continues to work closely with Darwin Airport regarding the status of safe flying operations. Jetstar.com will be regularly updated with the latest information, including the status of remaining fights for tomorrow (Thursday 17 February).

Jetstar wishes to advise its affected customers of the fare flexibility with respect to their travel bookings, including refunds, re-routing and change to travel dates/times for no fee.

Jetstar passengers will be informed of their revised travel itineraries and re-accommodation options once determined, based on the latest weather advice.

Flexible fare arrangements:

Jetstar is providing flexible arrangements for customers affected by cancellations and customers travelling on domestic or international flights to or from Darwin up until midnight Friday 18 February 2011, including refunds, re-routing or changes to travel dates/times for no fee:

Travel must be taken prior to 15 April 2011.

Jetstar Telephone Reservations can be contacted on 131 538.

Jetstar customers with near travel requirements to and from Darwin should check Jetstar.com, which will be updated regularly or please call the Jetstar Contact Centre directly on 131 538.

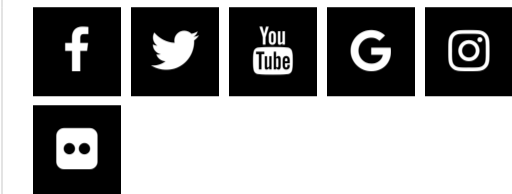
The safety of our passengers, our people and modern fleet is Jetstar’s number one priority. The airline is seeking to minimize impact on flyers and apologises for any inconvenience caused.

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## Latest news

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## About Jetstar

### About Jetstar Group

Jetstar first took to the skies in 2004 and has since flown more than 350 million customers across an extensive international and domestic network. The Jetstar Group is made up of Jetstar Airways (subsidiary of the Qantas Group) in Australia and New Zealand, Jetstar Asia in Singapore, and Jetstar Japan in Japan. A leading low-fares airline, Jetstar is committed to offering everyday low fares to enable more people to fly to more places, more often. As one of Asia Pacific’s fastest-growing airline brands, Jetstar was voted Best Low-Cost Airline in Asia Pacific in 2021 and was recognized for its excellent flight safety records and services when listed on the "2022 World's Top 10 LCC" released by Airline Ratings.

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