

Melbourne, 17 February 2011

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Newsroom

Update on Jetstar Darwin services 1130

Jetstar wishes to provide an update on its domestic and international services to and from Darwin as a result of Tropical Cyclone Carlos and the previous closure of Darwin International Airport.

Following the re-opening of Darwin Airport, we are pleased to confirm that all scheduled Jetstar services to and from Darwin will recommence this afternoon (Thursday 17 February).

The first arriving Jetstar flight into Darwin, which will resume our scheduled services for the NT capital, is anticipated to arrive in Darwin around 1700 (5:00pm) local time.

Jetstar cares for its customers, especially those impacted by previous cancellations on 15-17 February, due to the airport closure as a result of Cyclone Carlos.

Jetstar Australia and New Zealand CEO David Hall said the majority of its affected customers are expected to reach their final destination within the next 24 hours.

“Jetstar is pleased to receive the all clear from Darwin International Airport in unison with weather authorities and recommence all our low fare flights to and from Darwin,” Mr Hall said.

“Our next priority is to swiftly return flights back to a full schedule for Darwin to support our international and domestic flying hub.”

Jetstar is now liaising with affected customers in regards to their flight recovery options.

Alternatively, customers can call the Jetstar Contact Centre direct on 131 538.

Jetstar is providing flexible arrangements for customers affected by cancellations until midnight Friday 18 February 2011, including refunds, re-routing or changes to travel dates/times for no fee.

Travel must be taken prior to 15 April 2011.

Jetstar Telephone Reservations can be contacted on 131 538.

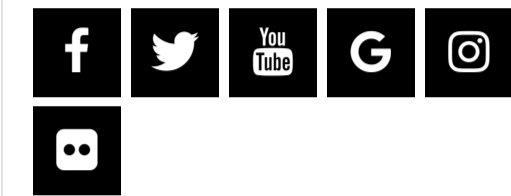
We thank our customers for their patience during this time.

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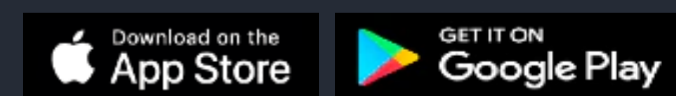


About Jetstar

About Jetstar Group

Jetstar first took to the skies in 2004 and has since flown more than 350 million customers across an extensive international and domestic network. The Jetstar Group is made up of Jetstar Airways (subsidiary of the Qantas Group) in Australia and New Zealand, Jetstar Asia in Singapore, and Jetstar Japan in Japan. A leading low-fares airline, Jetstar is committed to offering everyday low fares to enable more people to fly to more places, more often. As one of Asia Pacific's fastest-growing airline brands, Jetstar was voted Best Low-Cost Airline in Asia Pacific in 2021 and was recognized for its excellent flight safety records and services when listed on the "2022 World's Top 10 LCC" released by Airline Ratings.

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