

Melbourne, 31 October 2011

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Newsroom

# UPDATE: Business as usual continues for Jetstar services

- Jetstar continues to operate normally and to schedule
- Jetstar operated 3 additional ad hoc services today and has an additional 5 adhoc services operating tomorrow
- Jetstar has accommodated around 1,500 Qantas customers today with discounted fares

Jetstar advises that its flights remain unaffected by the grounding of the Qantas fleet and that the airline’s operations are running normally.

Although current capacity remains limited with high passenger loads, Jetstar is accommodating as many affected Qantas passengers on its services as possible with discounted fares on affected routes and the mounting of ad hoc services.

Around 1,500 Qantas customers were carried on existing and ad hoc Jetstar services today.

Unsold seats on Jetstar flights have been and will continue to be made available to Qantas passengers at discounted fares (a full list of discounted fares available at Jetstar.com). These fares are only available at airports to those with valid Qantas itineraries to help prioritise stranded passengers – they are not available through the call centre or the website.

In addition to the airline’s normal schedule, Jetstar operated three ad hoc services (a Sydney-Melbourne-Sydney service and Perth-Brisbane service) today and will operate an additional five ad hoc services tomorrow which will include three Melbourne to Sydney services and two Sydney to Melbourne services.

These adhoc flights between Sydney and Melbourne are available to all customers via the website or call centre at a discounted rate of \$109 one-way for Starter fares (excl. checked in baggage allowance).

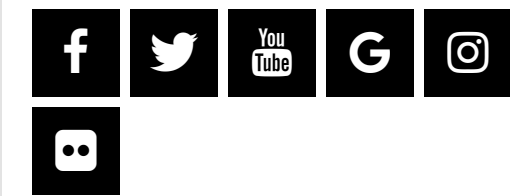
Customers are encouraged to check Jetstar.com and Jetstar’s Facebook and Twitter accounts for additional updates as they become available.

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## About Jetstar

### About Jetstar Group

Jetstar first took to the skies in 2004 and has since flown more than 350 million customers across an extensive international and domestic network. The Jetstar Group is made up of Jetstar Airways (subsidiary of the Qantas Group) in Australia and New Zealand, Jetstar Asia in Singapore, and Jetstar Japan in Japan. A leading low-fares airline, Jetstar is committed to offering everyday low fares to enable more people to fly to more places, more often. As one of Asia Pacific’s fastest-growing airline brands, Jetstar was voted Best Low-Cost Airline in Asia Pacific in 2021 and was recognized for its excellent flight safety records and services when listed on the "2022 World’s Top 10 LCC" released by Airline Ratings.

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