

Melbourne, 03 February 2011

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Newsroom

# Jetstar to recommence Far North Queensland services (Cyclone Yasi Update) 1700

Jetstar wishes to provide an update on its low fare services to and from five of its Queensland markets affected by Cyclone Yasi.

Jetstar is pleased to confirm that scheduled services to Mackay continued today and services to Cairns, Hamilton Island, Whitsunday Coast (Proserpine) and Townsville are planned to resume tomorrow (Friday 4 February), subject to the latest weather advice.

Scheduled Jetstar services to/from Cairns, Hamilton Island, Whitsunday Coast (Proserpine) and Townsville remain cancelled for the remainder of today.

Jetstar has this afternoon recommenced selling to each of these five markets on Jetstar.com.

Jetstar Australia and New Zealand CEO David Hall said the airline was now focused on ensuring a smooth return to full scheduled operations for each market.

“The Jetstar organization is well equipped and fully focused on ensuring a full return of its scheduled domestic and international services for Far North Queensland for the benefit of its customers and in strong support of the Queensland tourism industry,” Mr Hall said.

“Our decision to recommence our low fare operations is based on the return to safe flying conditions and follows close liaison with our Airport partners across Far North Queensland.

“We are focused on getting Queenslanders back home and on their feet again and playing our part in rebuilding confidence and vital access for convenient air travel to and from the region.”

Mr Hall, who plans to visit Jetstar’s major operational hub in Cairns this weekend, said as part of the Qantas Group’s support, Jetstar would also offer seats to emergency service representatives, who may be seeking to travel to the affected communities impacted by Cyclone Yasi.

Jetstar’s flexible arrangements for its five Queensland ports is in place until Thursday 10 February 2011, including refunds or change to travel dates for no fee: Revised travel must be completed prior to 5 April 2011. Jetstar Telephone Reservations can be contacted on 131 538.

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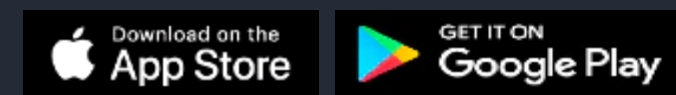


## About Jetstar

### About Jetstar Group

Jetstar first took to the skies in 2004 and has since flown more than 350 million customers across an extensive international and domestic network. The Jetstar Group is made up of Jetstar Airways (subsidiary of the Qantas Group) in Australia and New Zealand, Jetstar Asia in Singapore, and Jetstar Japan in Japan. A leading low-fares airline, Jetstar is committed to offering everyday low fares to enable more people to fly to more places, more often. As one of Asia Pacific’s fastest-growing airline brands, Jetstar was voted Best Low-Cost Airline in Asia Pacific in 2021 and was recognized for its excellent flight safety records and services when listed on the "2022 World’s Top 10 LCC" released by Airline Ratings.

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