

Melbourne, 02 July 2011

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Newsroom

# Jetstar to assist customers affected by Tiger suspension

Jetstar will offer special fares to customers who had booked to travel on Tiger Airways' domestic Australian network over the next week, but have had their flight cancelled, in order to minimise the impact on their travel plans.

Jetstar is seeking to assist those customers who have been affected by the suspension of Tiger Airway's domestic Australian services (from TODAY 2 July 2011 until 06.00 on SATURDAY 9 July 2011) and will seek to accommodate passengers on available flights where possible.

Jetstar is also considering opportunities to add extra flights to key destinations.

The following fares will apply for Tiger passengers booked to travel over the next 7 days (from TODAY 2 July 2011 until 06.00 SATURDAY 9 July 2011). These fares are subject to availability:

TO/FROM:	TO/FROM:	FARE:
MELBOURNE	HOBART	\$100
	LAUNCESTON	
	ADELAIDE	
	SYDNEY	
MELBOURNE	GOLD COAST	\$150
	BRISBANE	
	SUNSHINE COAST	
	CAIRNS	
MELBOURNE	PERTH	\$200
MELBOURNE (AVALON)	SYDNEY	\$100
	BRISBANE	\$150
	PERTH	\$200
SYDNEY	BRISBANE	\$100
	ADELAIDE	
	GOLD COAST	
	SUNSHINE COAST	

The above fares include 10kg of carry-on luggage and up to 15kg checked-in luggage.




INSTRUCTIONS: Tiger passengers need to show their Tiger itinerary for travel (between TODAY 2 July 2011 and 06.00 on SATURDAY 9 July 2011) at a Jetstar Service Desk at their point of departure Airport. Where possible and subject to availability, Jetstar will seek to accommodate affected passengers on the next available direct flight to their destination.

The fares will not be available via Jetstar.com or Jetstar Telephone Reservations and will only be available for purchase at the Airport, subject to availability.





Jetstar will be posting updates on Jetstar.com should additional services be confirmed.


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**About Jetstar**

About Jetstar Group

Jetstar first took to the skies in 2004 and has since flown more than 350 million customers across an extensive international and domestic network. The Jetstar Group is made up of Jetstar Airways (subsidiary of the Qantas Group) in Australia and New Zealand, Jetstar Asia in Singapore, and Jetstar Japan in Japan. A leading low-fares airline, Jetstar is committed to offering everyday low fares to enable more people to fly to more places, more often. As one of Asia Pacific's fastest-growing airline brands, Jetstar was voted Best Low-Cost Airline in Asia Pacific in 2021 and was recognized for its excellent flight safety records and services when listed on the "2022 World's Top 10 LCC" released by Airline Ratings.

