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Newsroom

Jetstar supports World Vision Australia Japan Disaster Appeal and New Zealand Red Cross 2011 Earthq

Low fares airline Jetstar has announced its support of World Vision Australia's Japan Disaster Appeal (point of sale Australia only) and New Zealand Red Cross' 2011 Earthquake Appeal for Christchurch (point of sale New Zealand only).

Between now and 30 June 2011*, Jetstar will match customer donations dollar for dollar up to a combined total of AUD\$100,000 for the World Vision Japan Disaster Appeal (point of sale Australia only) and the New Zealand Red Cross 2011 Earthquake Appeal for Christchurch (point of sale New Zealand only).

How to support the World Vision Australia Japan Disaster Appeal (point of sale Australia only)

Jetstar customers booking their travel within Australia or for international flying from Australia can now make a donation to World Vision Australia's Japan Disaster Appeal when purchasing flights at Jetstar.com.

Jetstar customers can make a tax deductible donation to the World Vision Australia Japan Disaster Appeal as part of the integrated booking process on Jetstar.com by selecting 'YES' when purchasing their flight, and nominating an amount (\$2, \$5, \$10, \$25 or \$100). Customers not purchasing a fare can also make a donation via a banner on the Jetstar.com homepage.

In addition, passengers travelling on Jetstar Australian domestic flights now also have the opportunity to donate spare change to the World Vision Australia Japan Disaster Appeal in flight.

How to support the New Zealand Red Cross' 2011 Earthquake Appeal (point of sale NZ only)

Jetstar customers can now make a donation to the New Zealand Red Cross 2011 Earthquake Appeal for Christchurch at Jetstar check-in counters in Auckland, Christchurch, Queenstown and Wellington, or when booking domestic NZ flights and holiday packages via Jetstar.com.

Jetstar customers can make a donation to the New Zealand Red Cross 2011 Earthquake Appeal as part of the integrated booking process on Jetstar.com by selecting 'YES' when purchasing their flight, and nominating an amount. Customers can also make a cash donation into Red Cross donation tins located at check-in.

Jetstar Group CEO Bruce Buchanan said Jetstar was seeking to support communities across its international network.

Donations raised in Australia will assist World Vision Australia's work in Japan following the earthquake and tsunami in northern Japan, while donations raised in New Zealand will assist New Zealand Red Cross' work to help people affected by the earthquake in Christchurch.

"As the largest airline operating between Australia and Japan, and the second largest domestic airline in New Zealand, Jetstar is seeking to do all we can to support and help assist the tens of thousands of people who have been affected by these tragic events," Mr Buchanan said.

World Vision Australia CEO Tim Costello said the scale of the disaster had prompted World Vision Australia to launch a Japan Disaster Appeal.

"World Vision's greatest concern at the moment is the children who have been affected by this disaster. Many children may have been separated from their parents or orphaned. The window of opportunity to reach and support these children is critical and will be an important part of World Vision's response," Mr Costello said.

"While Japan is a developed country with its own emergency services, the coastal regions near the epicentre of the earthquake have been wiped off the map. The devastation and urgent humanitarian need is overwhelming and would stretch the capacity of any country."

New Zealand Red Cross Chief Executive John Ware said: "New Zealand Red Cross wants to thank the generous companies, individuals and groups that have gone to extraordinary lengths to support people and communities affected by the Christchurch earthquake."

Jetstar has assisted tens of thousands of customers who have had travel plans affected or needed to reconsider travel as a result of these events. Full details on current fare flexibilities are available at Jetstar.com.

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About Jetstar

About Jetstar Group

Jetstar first took to the skies in 2004 and has since flown more than 350 million customers across an extensive international and domestic network. The Jetstar Group is made up of Jetstar Airways (subsidiary of the Qantas Group) in Australia and New Zealand, Jetstar Asia in Singapore, and Jetstar Japan in Japan. A leading low-fares airline, Jetstar is committed to offering everyday low fares to enable more people to fly to more places, more often. As one of Asia Pacific's fastest-growing airline brands, Jetstar was voted Best Low-Cost Airline in Asia Pacific in 2021 and was recognized for its excellent flight safety records and services when listed on the "2022 World's Top 10 LCC" released by Airline Ratings.

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