

Melbourne, 28 July 2011

[Share](#) [Post](#) Like 0

Newsroom

Cabin Crew encouraged to rest

Jetstar takes fatigue extremely seriously and actively encourages any cabin crew member to report any instances of fatigue. Jetstar rejects claims that it forces cabin crew to operate when fatigued.

Jetstar has the same high standards of fatigue management as the rest of the Qantas Group.

Jetstar has a strong and effective fatigue management system in place and has invested significantly in this area in line with a global best practice management approach.

Safety is our number one priority and we have an open culture of reporting issues. If a member of our crew is too fatigued, then they should not operate the flight, and we communicate this openly.

Jetstar rosters all duties including cabin crew in accordance with the duty limitations and minimum rest periods specified in the relevant Enterprise Bargaining Agreement/s, or other contract/s, negotiated with and agreed to by the various representative bodies.

Jetstar Group CEO Bruce Buchanan spoke to ABC News on the issue this morning.

About Jetstar

About Jetstar Group

Jetstar first took to the skies in 2004 and has since flown more than 350 million customers across an extensive international and domestic network. The Jetstar Group is made up of Jetstar Airways (subsidiary of the Qantas Group) in Australia and New Zealand, Jetstar Asia in Singapore, and Jetstar Japan in Japan. A leading low-fares airline, Jetstar is committed to offering everyday low fares to enable more people to fly to more places, more often. As one of Asia Pacific's fastest-growing airline brands, Jetstar was voted Best Low-Cost Airline in Asia Pacific in 2021 and was recognized for its excellent flight safety records and services when listed on the "2022 World's Top 10 LCC" released by Airline Ratings.

Share this release

Cabin Crew encouraged to rest



Social media



Latest news

08 Dec 2025 - [Jetstar to launch Australia's only low-cost direct flights to Sri Lanka, with fares from just \\$315^](#)



Get the Jetstar app



Follow us

