

Melbourne, 31 October 2011

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Newsroom

Advisory notice for Jetstar customers

Jetstar advises customers that it is not expecting any impact to its flights as a result of broader industrial action on Friday, 14 October 2011.

Customers are advised to arrive for their flights as scheduled and expect business-as-usual conditions.

Jetstar also advises that normal baggage charges and allowances will apply across the vast majority of its network.

Industrial action by the Australian Services Union (ASU) will take place in 6 of Jetstar's 56 ports (Melbourne, Sydney, Brisbane, Gold Coast, Avalon and Cairns). The ASU has advised Jetstar that some check-in agents at these 6 ports may choose not to apply normal excess baggage charges.

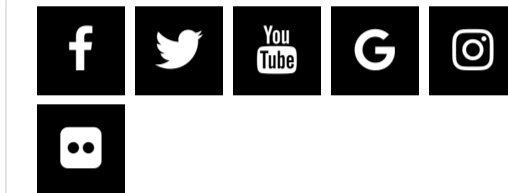
Customers are advised that while this action may apply in some ports on Friday 14 October, normal baggage charges will apply to any return journey after this date.

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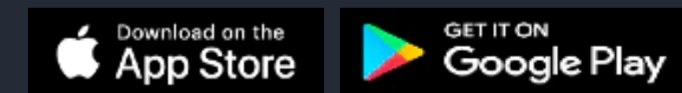


About Jetstar

About Jetstar Group

Jetstar first took to the skies in 2004 and has since flown more than 350 million customers across an extensive international and domestic network. The Jetstar Group is made up of Jetstar Airways (subsidiary of the Qantas Group) in Australia and New Zealand, Jetstar Asia in Singapore, and Jetstar Japan in Japan. A leading low-fares airline, Jetstar is committed to offering everyday low fares to enable more people to fly to more places, more often. As one of Asia Pacific's fastest-growing airline brands, Jetstar was voted Best Low-Cost Airline in Asia Pacific in 2021 and was recognized for its excellent flight safety records and services when listed on the "2022 World's Top 10 LCC" released by Airline Ratings.

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