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Newsroom

Jetstar expands customer choice with new fare – JetPlus

Australia’s low fares airline Jetstar will further expand its customer product offering with the launch of JetPlus, which combines fare flexibility with a meal and drinks package, entertainment and amenities on all Jetstar’s long haul international flights.

In addition to existing consumer initiatives such as the recently launched Up Front Seating and Extra Leg Room, JetPlus economy fares are available across Jetstar’s fleet of A330 aircraft on all long haul international flights between Australia and Indonesia (Bali), Thailand, Japan and Honolulu (United States).

On international long haul flights, JetPlus passengers will receive entertainment via a portable Video On Demand unit, a meal and drinks package, 20kg of checked baggage, a comfort pack (containing a blanket and amenities kit) and no change fees for permitted name and date changes to the booking (a fare difference may apply).

Jetstar Executive Manager Commercial David Koczkar said JetPlus was another way Jetstar was offering its passengers more choice.

“JetPlus offers Jetstar passengers a great low fare, with the comfort and ease of having extras included,” Mr Koczkar said.

“The introduction of our new JetPlus fare product on selected Jetstar international flights is in direct response to what some of our customers have been asking for: a great low fare with the choice of including a meal and drinks package, all entertainment and amenities.

“It is yet another example of how our passengers can conveniently tailor their travel experience according to what they value,” Mr Koczkar said.

Passengers can select a JetPlus fare when booking at Jetstar.com or through the call centre on 131 538.

JetPlus joins Jetstar’s existing fare classes including JetSaver Light, JetSaver, JetFlex and StarClass. JetPlus fare can be purchased point of sale internationally (at Jetstar.com and Jetstar Telephone Reservations) excluding point of sale in Japan.

For fare options and JetPlus availability see Jetstar.com.

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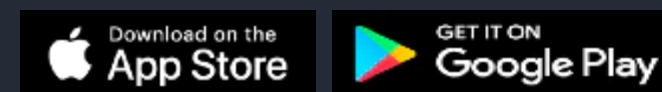
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About Jetstar

About Jetstar Group

Jetstar first took to the skies in 2004 and has since flown more than 350 million customers across an extensive international and domestic network. The Jetstar Group is made up of Jetstar Airways (subsidiary of the Qantas Group) in Australia and New Zealand, Jetstar Asia in Singapore, and Jetstar Japan in Japan. A leading low-fares airline, Jetstar is committed to offering everyday low fares to enable more people to fly to more places, more often. As one of Asia Pacific’s fastest-growing airline brands, Jetstar was voted Best Low-Cost Airline in Asia Pacific in 2021 and was recognized for its excellent flight safety records and services when listed on the "2022 World’s Top 10 LCC" released by Airline Ratings.

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