

Melbourne, 23 September 2009

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Newsroom

Jetstar statement on Sydney and Newcastle dust storm

Due to a severe dust storm impacting both Sydney and Newcastle today, a number of arriving and departing Jetstar flights into both airports have been affected, including some cancellations.

As a result of the adverse weather conditions Jetstar is offering full flexibility for affected customers for the immediate period up to Friday 25 September 2009, including the ability to move their flight free of charge or to receive a refund.

Information regarding today's flights is now available on Jetstar.com and customers who are traveling today can also directly contact Jetstar Telephone Reservations on 131 538.

Due to high volumes of calls being received, passengers traveling today are able to amend their travel plans through the Jetstar Telephone Reservations up until Friday 25 September 2009.

Domestic services are expected to recommence shortly, however, it is expected that there will be severe ongoing delays throughout the day, in particular in to and out of Sydney Airport. This will include both Jetstar domestic and likely international services.

Conditions at Newcastle Airport may also result in some delays or cancellations, and the situation is being monitored.

We are endeavoring to accommodate our affected customers on alternative flights today.

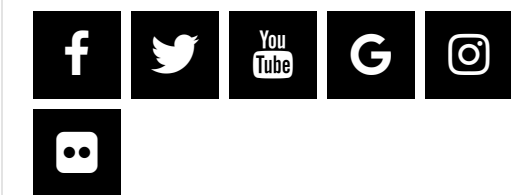
Jetstar appreciates travelers' patience and will continue to update Jetstar.com throughout the day.

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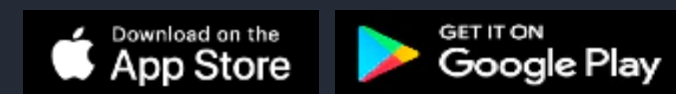


About Jetstar

About Jetstar Group

Jetstar first took to the skies in 2004 and has since flown more than 350 million customers across an extensive international and domestic network. The Jetstar Group is made up of Jetstar Airways (subsidiary of the Qantas Group) in Australia and New Zealand, Jetstar Asia in Singapore, and Jetstar Japan in Japan. A leading low-fares airline, Jetstar is committed to offering everyday low fares to enable more people to fly to more places, more often. As one of Asia Pacific's fastest-growing airline brands, Jetstar was voted Best Low-Cost Airline in Asia Pacific in 2021 and was recognized for its excellent flight safety records and services when listed on the "2022 World's Top 10 LCC" released by Airline Ratings.

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