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Melbourne, 12 February 2009

Jetstar removes all fuel surcharges

Australia's low fares airline Jetstar has announced it will adjust pricing across its international network including the full removal of fuel surcharges on trans Tasman, international short and long haul A330-200* services in Australia and New Zealand in response to lower oil and jet fuel prices.

Effective from midnight 12 February 2009 Jetstar will remove its existing AU$25 fuel surcharge on trans Tasman services, AU$35 surcharge on its short haul Asian services and AU$68 surcharge oninternational long haul services.

The announcement follows the removal from 1 January 2009 of all domestic fuel surcharges by Jetstar and Qantas.

Jetstar Chief Executive Officer Bruce Buchanan said the airline's all inclusive fares would continue to present the lowest price across all the markets it served domestically and internationally, backed up by the carrier's 'Price Beat Guarantee'.

Mr Buchanan said the removal of its international fuel surcharges in Australia and New Zealand would provide customers greater simplicity and transparency in its fares.

"The removal of international fuel surcharges will allow flexibility to continuously deliver Jetstar's low fares," Mr Buchanan said.

"All our fares are covered by our Price Beat Guarantee in which we will beat any fare on the same route at a similar time with another carrier by 10 per cent should it be lower than the advertised fare on Jetstar.com.

"Based on our sustainable low cost operations Jetstar has always sought to lead the market in offering the lowest all inclusive fares across our flying network.

"As the fastest growing international airline operating to and from Australia our market positioning to be able to deliver every day value for money fares is only further reinforced by this decision."

Jetstar fares sold point of sale Australia and New Zealand at Jetstar.com are now available from:

Jetstar Australian services	JetSaver Light Fares start from	New Fuel surcharge	Prior surcharge
Long Haul (A330-200) Thailand (Bangkok, Phuket), Indonesia (Bali), Japan (Tokyo, Osaka), USA (Honolulu)	AU$329	$0	AU$68
Trans-Tasman (A320) (Christchurch and Auckland)	NZ$159, AU$169	$0	AU$25 / $NZ30
Short Haul Asian flights (A320) (Cairns, Darwin and Perth to SE Asia)	AU$179	$0	AU$35

* Excludes point of sale Japan

About Jetstar

About Jetstar Group

Jetstar first took to the skies in 2004 and has since flown more than 350 million customers across an extensive international and domestic network. The Jetstar Group is made up of Jetstar Airways (subsidiary of the Qantas Group) in Australia and New Zealand, Jetstar Asia in Singapore, and Jetstar Japan in Japan. A leading low-fares airline, Jetstar is committed to offering everyday low fares to enable more people to fly to more places, more often. As one of Asia Pacific's fastest-growing airline brands, Jetstar was voted Best Low-Cost Airline in Asia Pacific in 2021 and was recognized for its excellent flight safety records and services when listed on the "2022 World's Top 10 LCC" released by Airline Ratings.

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